

## **QUALITY POLICIES AND PROCEDURES**

## **OUALITY ASSURANCE POLICY**

ATC Offshore is an Australian owned and operated Company, specialising in the delivery of training packages, assessments, certification and licensing for a multitude of disciplines in the Offshore Construction, Marine, Industrial Construction, Petro-Chemical and Mining sectors as well as a wide range of associated services including inspections and auditing.

In striving to deliver our vision of providing the safest skilled worked workforce in Industry, ATC Offshore has a commitment to quality services to achieve our objectives and standards across our organisation.

ATC Offshore confirms their total commitment to a systematic manner through formalised procedures and processes designed to enhance the quality of services provided.

To facilitate this, ATC Offshore will:

- Ensure that all existing and new employees will be appropriately trained and competent their individual field of work and dedicated to providing the professional service to our clients and customers
- Ensure business objectives are established and regularly monitored and reviewed to ensure key performance indicators are being achieved
- · Ensure that operations deliver a fully documented and Quality Assured service for its clients
- xEnsure a commitment that all employees remain aware of the latest developments within their field of expertise, always have adequate resources to conduct their work effectively and maintain customer safety as their priority
- · Ensure regular internal audits are conducted and comply with relevant regulatory audit processes
- Procedures are in place cover standard ISO9001:2008 Quality Management Systems and ISO 31000:2009 Risk Management
- To support strategic direction in exceeding customer requirements by meeting applicable statutory requirements.

ATC Offshore is dedicated to driving continuous quality improvement across all aspects of training and course development. ATC Offshore is commitment will be realised with the continued implementation of our Quality Control Procedure.

Operative from: 1 September 2017 Review by: 1 September 2021

Peter Schwarz

Chief Executive Officer

